



## YWCA Transitional Housing Program

PO Box 893  
Maquoketa, IA 52060  
563-212-2787  
563-242-2932 (fax)

### Client Notice of Rights/Confidentiality Form for Advocacy Organizations

As a client of YWCA Transitional Housing Program, you have the following rights regarding the confidentiality of your personal information and communications with YWCA staff and volunteers:

1. The information that you provide to YWCA Transitional Housing Program will be kept confidential to the greatest extent allowed by law.
2. You may choose what information you want to provide to YWCA Transitional Housing Program. You will not be denied access to services if you choose to not provide certain identifying information.
3. The information that you provide to YWCA Transitional Housing Program, including your name, address, phone number, and other personal information will not be shared with other individuals or agencies without your permission.
4. YWCA Transitional Housing Program staff may be required by law to report certain situations even if you don't give them permission to share or report the situations, such as suspected child abuse or neglect, threats to harm yourself or another person, and illegal activity. Staff and advocates will inform you of any reporting requirements prior to having conversations with you and will tell you when they must make a report and what information will be shared. Even when these reports are made, YWCA Transitional Housing Program will not share information beyond what is required by law.
5. Some general information about the types of services provided and overall demographics (e.g., age and income ranges, average number of children, ethnicities) of people that use YWCA Transitional Housing Program services must be shared with the agencies that fund YWCA Transitional Housing Program. However, information that specifically could identify **you** as someone who used YWCA Transitional Housing Program services will never be shared unless specifically authorized in writing by you.
6. After your intake with YWCA Transitional Housing Program, you may choose to be referred to other agencies for additional help and support. Agencies we partner with include: (see attached documentation).
7. You can decide how much or how little of your personal information YWCA Transitional Housing Program will or will not be shared with each partner agency. You will be told, in general, what each partner's obligations are to keep your information confidential. If you choose to have YWCA Transitional Housing Program share some of your personal information with an agency we partner with, you will be told exactly *how* and *what* information will be shared. If you later decide that you don't want the information you have provided to be shared with any of p YWCA Transitional Housing Program artners, let us know and we won't share any more information with those partners.
8. If you have any questions or concerns about this notice or your rights, or if you have a concern that your confidential information was not treated appropriately, please contact *Ronelle Clark, Crisis Services Director* 563-242-2118 ext 400.

Client: I, \_\_\_\_\_, have received notice of my rights to confidentiality. Date: \_\_\_\_\_

Advocate: I, \_\_\_\_\_, have explained this notice to the client. Date: \_\_\_\_\_